




**Dell Repository Manager Business Client
Version 1.8
User's Guide**



Notes, Cautions, and Warnings

-  **NOTE:** A NOTE indicates important information that helps you make better use of your computer.
-  **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
-  **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Contents

1 Overview.....	5
What Is New In This Release.....	5
Accessing Documents From Dell Support Site.....	5
Other Documents You May Need.....	6
2 Updating Dell Repository Manager.....	7
Updating Dell Repository Manager At Launch.....	7
Updating Dell Repository Manager From Help.....	7
Updating The Dell Repository Manager Using The Updater.....	8
3 System Requirements And Uninstalling The Dell Repository Manager	
9	
Prerequisites For Installing The Dell Repository Manager.....	9
Hardware Requirements.....	9
Software Requirements.....	9
Optional Requirements.....	10
Supported Dell Systems For Exported Repositories And Bundles.....	10
Uninstalling Dell Repository Manager.....	10
Repairing Dell Repository Manager.....	10
4 Using Dell Repository Manager.....	13
Check For Dell Repository Manager Update.....	13
Configuring Settings For Dell Repository Manager.....	14
Configuring Source Repository.....	14
Configuring Default Proxy.....	14
Configuring FileStore Settings.....	15
Creating New Repository.....	15
Creating An Empty Repository.....	17
Working With My Repositories.....	17
Functionalities Of My Repositories.....	17
Opening From My Repositories.....	17
Deleting From My Repositories.....	17
Importing A Previous Version (pre v1.5) Repository	18
Saving The Repository To A Local Disk.....	18
Comparing And Updating Repositories.....	19
Editing A Repository.....	20
Opening The Dell Online Repository.....	20
Opening The Source Repository.....	21

Viewing The Properties Of A Repository.....	21
Working With Components.....	22
Adding Components.....	22
Viewing The Size Of Components.....	23
Downloading Components.....	23
Copying Components.....	24
Viewing Component Properties.....	24
Deleting Components.....	25
Working With Filters.....	25
Filter Properties.....	25
Saving Filters.....	27
Managing Filters.....	28
Working With Jobs Queue.....	28
Starting Jobs In The Jobs Queue.....	28
Stopping Jobs In The Jobs Queue.....	28
Removing Jobs In The Jobs Queue.....	28
Jobs Queue Details.....	29
Updating A Local Repository.....	29
Searching Dell Support Site.....	30
Exporting Updates From Support Site.....	30
Filter Options For Search Results.....	31
Scheduling Automatic Search.....	32
Log Files.....	33
Copying Log Files.....	33
Emailing Log Files.....	34

Overview

The Dell Repository Manager (DRM) ensures that the Dell systems are up-to-date with the latest BIOS, driver, firmware, and software. DRM allows you to:

- Create repositories of customized component(s) and updates.
- Create groups of related updates for systems running the Microsoft Windows Operating System (32 and 64bits) and Linux Operating System
- Generate comparison reports and update baselines of custom repositories

The customized bundles and repositories are made up of Dell Update Packages (DUPs) or Non-DUPs (such as .exe, .msi, .bin or any other file formats) files. DUPs are software utilities provided by Dell to update specific software and firmware components on Dell desktops, and Dell laptops. You can arrange these components to group the related updates together. Every repository has a **catalog.xml** or **catalog.cab** file that specifies the contents of that repository. The **catalog.cab** file, downloaded from **ftp.dell.com**, is digitally signed by Dell to ensure system security.

Dell Repository Manager can run in two modes — Data Center version and Business Client version. The Data Center version manages repositories for Dell servers and storage systems. The Business Client version manages repositories for Dell Precision Workstations, Dell Inspiron, or Dell Optiplex systems. For more information on the client version, see *Dell Repository Manager Data Center User's Guide* at dell.com/support/manuals.



NOTE: Dell Repository Manager can only be installed on systems running the Microsoft Windows operating system.

What Is New In This Release

This release of Dell Repository Manager (DRM) introduces the following new features:

- Search and select updates from Dell site and exports as a Lightweight Deployment Package.
- Uses Dell online Catalog as a base repository.
- Keyword search on the results coming from the Dell support site.

Accessing Documents From Dell Support Site

You can access the required documents in one of the following ways:

- From the following links:
 - For all Systems Management documents — dell.com/softwaresecuritymanuals
 - For Enterprise Systems Management documents — dell.com/openmanagemanuals
 - For Remote Enterprise Systems Management documents — dell.com/esmmanuals
 - For Serviceability Tools documents — dell.com/serviceabilitytools
 - For Client Systems Management documents — dell.com/OMConnectionsClient

- For OpenManage Connections Enterprise Systems Management documents — dell.com/OMConnectionsEnterpriseSystemsManagement
- For OpenManage Connections Client Systems Management documents — dell.com/OMConnectionsClient
- From Dell Support site as follows:
 - Go to dell.com/support/manuals.
 - In the **Tell us about your Dell system** section, under **No**, select **Choose from a list of all Dell products** and click **Continue**.
 - In the **Select your product type** section, click **Software and Security**.
 - In the **Choose your Dell Software** section, click the required link from the following:
 - * **Client System Management**
 - * **Enterprise System Management**
 - * **Remote Enterprise System Management**
 - * **Serviceability Tools**
 - To view the document, click the required product version.
- Using search engines as follows:
 - Type the name and version of the document in the **Search** box.

Other Documents You May Need

In addition to this guide, you can access the following guides available at dell.com/support/manuals.

- *Dell Repository Manager Quick Installation Guide*
- *Dell Systems Management - OpenManage Software Support Matrix*
- *Dell Update Packages User's Guide*
- *Dell OpenManage Server Update Utility User's Guide*
- *Dell OpenManage Server Administrator Installation Guide**
- *Dell OpenManage Essentials User's Guide*

* This guide is also found on the Dell Systems Management Tools and Documentation DVD.

Updating Dell Repository Manager

You can update the Dell Repository Manager to the latest available version using the following methods:

- [Updating Dell Repository Manager At Launch](#)
- [Updating Dell Repository Manager From Help](#)
- [Updating Dell Repository Manager Using Updater](#)

Updating Dell Repository Manager At Launch

1. Launch the Dell Repository Manager.

The Dell Repository Manager checks for the latest available version of the application at ftp.dell.com. If a new version is available, the **Dell Repository Manager Update Manager** window is displayed with the following:


– **Summary**

1. **Current Installed Version:**
2. **New Version:**
3. **Release Date:**
4. **New Release Location:**
5. **Release Notes:**

– **What's New**

2. Click **Update**.

You can click **Skip** to retain the existing version of the **Dell Repository Manager**.

 **NOTE:** The **Update** button is enabled only when the version of the Repository Manager installed on the system is out-of-date.

 **NOTE:** If you do not want the Dell Repository Manager to check for the latest available versions at launch, in the **Dell Repository Manager Update Manager** screen, clear the **Check for new version at launch** check box.

Updating Dell Repository Manager From Help

1. In the **Dell Repository Manager** screen, click **Help** → **Check for Newer Version**.

The **Application Update** window is displayed with the following:


– **Summary**

1. **Current Installed Version:**
2. **New Version:**
3. **Release Date:**
4. **New Release Location:**


5. Release Notes:

– What's New

2. The Dell Repository Manager checks for the latest available version of the application at ftp.dell.com. If a newer version is available, the application prompts you to install the same.

 **NOTE:** The **Update** button is enabled only when the version of the Dell Repository Manager installed on the system is out-of-date. You can click **Skip** to retain the existing version of the Dell Repository Manager.


 **NOTE:** If you do not want the Dell Repository Manager to check for the latest available versions at launch, in the **Dell Repository Manager Update Manager** screen, clear the **Check for new version at launch** check box.

 **NOTE:** For more information on installing the Dell Repository Manager on the system, see the *Dell Repository Manager Quick Installation Guide* at dell.com/support/manuals.

Updating The Dell Repository Manager Using The Updater

1. Click **Start** → **All Programs** → **Dell Repository Manager v <x.x.x>** folder.

Where *x.x.x* is the version number of the Dell Repository Manager installed on the system.

 **NOTE:** For Microsoft Windows 8 and Microsoft Windows Server 2012, a shortcut key is available for Dell Repository Manager, once you press the **Start** button.

2. Select the **Dell Repository Manager Updater** option.

If a new version is available, the **Dell Repository Manager Update Manager** dialog box appears displaying the:


– Summary

1. **Current Installed Version:**
2. **New Version:**
3. **Release Date:**
4. **New Release Location:**
5. **Release Notes:**


– What's New

3. Click **Update**.

You can click **Skip** to retain the existing version of the **Dell Repository Manager**.

 **NOTE:** The **Update** button is enabled only when the version of the Dell Repository Manager installed on your system is out-of-date.

 **NOTE:** If you do not want the Dell Repository Manager to check for the latest available versions at launch, in the **Dell Repository Manager Update Manager** screen, clear the **Check for new version at launch** check box.

 **NOTE:** In systems running Microsoft Windows Server 2012 (64-bit Operating Systems), you can start the update by running the **RMUpdater.exe** file at: **c:\Program Files (x86)\Dell\Dell Repository Manager vx.x.x\RMUpdater.exe**.

System Requirements And Uninstalling The Dell Repository Manager

This chapter lists the systems requirements and procedures to uninstall DRM.

Related Topic

- [Hardware Requirements](#)
- [Software Requirements](#)
- [Optional Requirements](#)
- [Uninstalling Dell Repository Manager](#)
- [Repairing Repository Manager](#)

Prerequisites For Installing The Dell Repository Manager


This section lists the specific prerequisites for installing the DRM.

Hardware Requirements

Requirement	Details
Processor	1 GHz Pentium processor or equivalent
RAM	1024 MB
Hard Disk	Up to 1 GB of available space
Display	1024 x 768 high color, 32-bit
Optical Drive (Optional)	CD/DVD writer

Software Requirements

Requirement	Details
System Requirement	<ul style="list-style-type: none"> • Microsoft .NET Framework 4.0 (or greater) full version
Supported Operating Systems	<ul style="list-style-type: none"> • Microsoft Windows Server 2008 (32-bit and 64-bit) • Microsoft Windows Server 2008 R2 • Microsoft Windows Server 2012 • Microsoft Windows 7 (32-bit and 64-bit) • Microsoft Windows 8 (32-bit and 64-bit)

Requirement	Details
Supported Internationalized Operating Systems	<ul style="list-style-type: none"> • English • French • German • Spanish • Japanese • Simplified Chinese • Russian • Portuguese
	 NOTE: The Dell Repository Manager user interface is displayed only in English irrespective of the language of the operating system on which it is installed.

Optional Requirements

Internet connectivity and DVD burning software are optional requirements. You can use the local repositories on DRM without Internet connectivity. The DVD burning software is required only for functions such as burning a custom Server Update Utility DVD or a bootable Linux CD.


Supported Dell Systems For Exported Repositories And Bundles

You can use the exported bundles on Dell systems that support Dell Update Packages (DUPs). With Dell Repository Manager, you can use the FTP catalog, which contains the support for n and n-1 blocks. For more information about the supported system models for the FTP catalog, see ftp.dell.com/cmsdk/PDK_Readme.doc.

Uninstalling Dell Repository Manager


To uninstall Dell Repository Manager:

1. From the **Control Panel** → **Programs and Features**.
2. In the **Programs and Features** window, select **Dell Repository Manager**, and click **Uninstall**.
3. Click **Yes** to confirm.


 **NOTE:** You must have administrative privileges in the system to uninstall Dell Repository Manager.

Repairing Dell Repository Manager

1. Double-click the **Repository Manager.msi** file located on the system.
2. In the **Dell Repository Manager - InstallShield Wizard**, click **Next**.

 **NOTE:** By default, the **Repair** option is selected on the **Program Maintenance** window.

3. Confirm that **Repair** is selected, and click **Next**.
4. In the **Ready to Repair the Program** window, click **Install** to complete the repair or click **Cancel** to exit without making any changes.

 **NOTE:** If you click **Cancel**, a pop-up window is displayed. Click **Yes** to finish or **No** to return to the **Ready to Repair the Program** window.

5. Click **Finish**.

The repaired Dell Repository Manager is installed on the system.

Using Dell Repository Manager

You can perform the following tasks in the Client mode:

- Work with repositories
- Import repositories
- Edit or delete repositories
- Work with components
- Modify repository
- Export catalog
- Search your repository based on filters and search criteria you specify
- Export components to new and existing repositories
- Work with jobs queue
- Search Dell Support Site
- Scheduling Automatic Search


Related Topics

- [Working With My Repository](#)
- [Importing A Legacy Repository](#)
- [Editing A Repository](#)
- [Working With Components](#)
- [Saving Repository To Local Disk](#)
- [Working With Filters](#)
- [Copying Components](#)
- [Working With Jobs Queue](#)
- [Searching Dell Support Site](#)
- [Scheduling Automatic Search](#)

Check For Dell Repository Manager Update

1. On the **Dell Repository Manager**, click **Application** → **Settings**.
The **Settings** window is displayed.
2. On the **Setting** window click **Dell Repository Manager Update**.
The **Application Update** window is displayed with the following information:
 - **Current Installed Version** — Displays the current version of the Dell Repository Manager.
 - **New Version** — Displays the latest available version of the Dell Repository Manager.
 - **Release Date** — Displays the release date of the latest version of the Dell Repository Manager.
 - **New Release Location** — Displays the updated path to install the latest version of the Dell Repository Manager.

- **Release Notes** — Displays the lists the changes made in the latest version of the Dell Repository Manager.
3. Click **Update** to install the latest version of the Dell Repository Manager on the system.
Or click **Skip**, and then click **Close** to continue using the current version of the Repository Manager installed on the system.

 **NOTE:** The **Update** button is enabled only if the version of the **Dell Repository Manager** installed on the system is out-of-date.

The Dell Repository Manager checks for the latest updates on the support site, every time you run the application. If you do not want the Dell Repository Manager to check for updates automatically, clear the **Check for new version at launch** check box on the **Dell Repository Manager Update Manager** window.



Configuring Settings For Dell Repository Manager

You can configure the following settings in the Dell Repository Manager:

- **Source Repository**
- **Default Proxy**
- **FileStore**


Configuring Source Repository

To configure a default repository:

1. In the **Dell Repository Manager** screen, click **Application** → **Settings** → **Source Repository**.
2. In the **Source Repository** window, select **A Local Repository**.
 -  **NOTE:** If **Check the update of Source Repository while starting** check box is selected, DRM checks for an update on every launch.
 -  **NOTE:** If **Check the update of Online Catalog while starting** check box is selected, DRM checks for a updated version of the new catalog on every launch.
3. Once you select **A Local Repository**, click **Browse** and select the **catalog.xml** file.
4. Click **Open**.
5. Click **Finish** to accept changes or **Cancel** to exit without making changes.

Configuring Default Proxy

To configure the default proxy settings for a repository:

1. In the **Dell Repository Manager** screen, click **Application** → **Settings** → **Default Proxy**.
The **Proxy Server Settings** window is displayed.
2. Select **Use Proxy Server (These settings will override the settings from the current user's Internet Explorer (IE) proxy settings)**.
 -  **NOTE:** The proxy server settings you configure affect all outbound network traffic from the Dell Repository Manager.
3. Type the proxy server address and the server port in the **Proxy Server Address:** and **Proxy Server Port:** fields.
4. Click **Apply** to accept changes or click **Cancel** to exit without making changes.

Configuring FileStore Settings

The FileStore option helps you to save disk space on system (C:) drive.

The configurable FileStore feature helps the user to save disk space on the System Hard Disk. The default file location for the FileStore is `C:\Users\\AppData\Local\RepositoryManager\FileStore`. However, the FileStore can be moved to a different location after DRM is installed on the system.

This feature allows you to move the FileStore folder from the default drive to another location in the same drive, another drive, or another system on the network.

1. In the **Dell Repository Manager** window, click **Application** → **Settings** → **FileStore**.
The FileStore window is displayed.
2. In the FileStore window, click **Browse** if you want to save the FileStore to another location on the same drive, another drive, or another computer on your network. By default, DRM creates the FileStore under `C:\Users\\AppData\Local\RepositoryManager\FileStore`.
3. Once you **Select New FileStore Location** click **Open**.
If you choose to save the file store to a new location, ensure that:
 - The destination folder is blank.
 - The destination folder is not the same as the source folder.
 - You have write permission on the destination folder.
 - One of the parent folders is not in use as a FileStore.


 **NOTE:** Ensure that there are no running or queued jobs in the **Jobs Queue**. While moving the FileStore, DRM will not be able to perform any other operations.

 **NOTE:** The **Used Size:** field provides the details of the FileStore size. The **Available:** field provides the details of the available blank space of the system (by default DRM creates the FileStore at C) drive. The **Use Default** button is enabled when another location is selected for the FileStore.
4. Click **Ok** to move the FileStore, or click **Cancel** to exit without making any changes.
If you select **Ok**, a warning appears for further confirmation. The action will permanently delete following folder and its contents. Dell Repository Manager cannot recover deleted files. Are you sure you want to continue?
5. Click **Yes** to confirm, or **No** to exit making any changes.
If you select **Yes**, the **Moving to new FileStore location...** window appears while moving the FileStore. `FileStore moved successfully.` message appears once the FileStore is moved to the new location. The operation cannot be canceled during this phase.
6. Click **OK** to exit the **Settings** window.

Creating New Repository

To create a New Repository:

1. In the Dell Repository Manager, click on the **My Repositories** tab, click **New** → **Create New Repository**.
The **Name and Description** window is displayed.
2. Type the **Name:** and **Description:** and click **Next**.
The **Base Repository** window is displayed.

 **NOTE:** Click **Cancel** at any time to exit without creating a new repository.

3. Select a source for the repository.

The available options are:

- **Dell Online Catalog** — You can import the bundle(s) and components from the Dell Online Catalog into the repositories you create.
- **Local Source Repository** — During repository creation, local source is an option/feature, to use a repository or a catalog that is available and maintained locally (can be on any accessible network) as the source repository. To set the Local Repository, see [Configuring Source Repository](#).
- **My Custom Repositories** — Allows you to select an existing repository as the base repository.

4. Click **Next**.

The **Select Brand** window is displayed.

5. You can select one or more desired brands for the repository you are creating.

The available options are: **Precision** , **OptiPlex** , and **Latitude**.

6. Click **Next**.

The **Select Models** window is displayed.


7. Select a system model(s) from the following options:

- **Include All Model(s) supported by this repository** — includes all the available Systems.
- **Select Model(s)** — provides the option to choose specific system(s) from the list of all.

8. Click **Next**.

The **Optional Components** window is displayed.

9. Click **Select Components** to include additional files in the repository, if available.

 **NOTE:** If you click **Select Components**, then in the **Select Additional** window, choose the systems to include their components in the repository. After you select a system, you can view the related components lists under the **Current View** window. Select the components you want to include in the repository, and click **OK**. Click **Next** once you have selected all the additional components to add.

10. Click **Next** to continue.

The **Summary** window displays the properties of the repository based on the selections.


The **Summary** window displays the following details:

- Name of the repository.
- Path where the repository is saved.
- Details of the additional component files.
- In case Dell Repository Manager fails to download some files, the names of the files.

The components are exported to the repository you created. The number of components added to the repository appear in the **Repository Created** window

The **Create Repository** window displays the following message: `New repository was created successfully.`

The created repository comprises catalogs and packages defined in it. It also includes the Dell Inventory Collector.

 **NOTE:** Ensure that the components you add to the repository belong to the specified criteria. Dell Repository Manager does not restrict you from adding components that do not belong to the specified criteria into the repository.

11. Click **Finish**.
The **Repository Created** window appears.
12. Click **Close** to exit the **Repository Created** window.

Creating An Empty Repository

To create an empty repository:

1. In the Dell Repository Manager, click the **My Repositories** → **New** → **Empty (no inventory)**.
2. In the **Create Empty repository** window, edit the **Name:** or **Description:** information.
3. Click **OK** to create the empty repository or click **Close** to exit without making any changes.
4. The new empty repository is created and added under the **My Repositories** tab.

By default the name of the empty repository appears in the following format:

Repository <number of the repository>

You can add components to the empty repository.

Working With My Repositories

The My Repositories screen displays the list of available repositories. You can control and perform various tasks using the **New**, **Open**, **Delete**, and **Refresh** options available on the screen. You can also compare repositories using **Run a Comparison** once a repository is open. During the installation, Dell Repository Manager creates a database in the system.

Functionalities Of My Repositories

Create **New** repositories using any of the following options:


- **Customize Repository** — Allows you to create a new repository by selecting a source for the repository.
- **Empty (no inventory)** — Allows you to create an empty repository.


Related Topics:

- [Creating A Customized Repository](#)
- [Creating An Empty Repository](#)

Opening From My Repositories

Select the check box next to the Repository from the **My Repositories** list and click **Open**. To view information on **Components** of a particular repository, you can select the respective repository tab once it is opened.


 **NOTE:** The **Open** option is disabled until you select a particular repository.

 **NOTE:** You can also double-click a repository to open the repository.

Deleting From My Repositories


1. Select the repository from the **My Repositories** list, and click **Delete**. Check for any open jobs in the **Jobs Queue** related to the repository that you want to delete. Wait until the job completes or **Stop** and **Remove** that job from the **Jobs Queue** before deleting.


Are you sure you want to permanently delete selected repository? **window** appears.

 **NOTE:** You cannot stop this process once it is started.

2. Click **Yes** to confirm or click **No** to exit the window.

The repository is deleted from the Repository Manager.

 **NOTE:** Deleting a repository deletes the repository data and the associated files from the database, once you confirm the operation.

 **NOTE:** The **Delete** option is disabled until you select any particular repository.

Importing A Previous Version (pre v1.5) Repository

1. In the Dell Repository Manager, click **Help** → **Import Previous Version (pre v1.5) Repository....**

The **Import Repository** window is displayed.

2. Click **Browse** to navigate to the location of the file.


3. Once you select the file, click **Open**.

The **File Path Location:** shows the details of the file.


4. Under **Select the repository content to import:**, select one of the following.

- **Import only the catalog reference file (e.g. catalog.xml)**
- **Import the catalog reference file and download the actual update files contained within it**

5. Click **Import**.

 **NOTE:** Click **Cancel** to exit the **Import Repository** window.

Import Repository Queued window is displayed indicating that the job has been added to the **Jobs Queue**.

 **NOTE:** The job is submitted to the **Jobs Queue**. You can expand and check the **Jobs Queue** to follow the progress.

6. Click **OK** to close the **Import Repository Queued** window.

To view the component(s) in this repository, click **My Repositories**, select the imported repository, and click **Open**. The component(s) are displayed in the **Components** tab.

Saving The Repository To A Local Disk

You can save the **catalog.xml**, **catalog.cab** or the full repositories (with the DUPs) file to the local system. The catalog file contains details of the repository you created or customized. To save the catalog file:

1. On the **My Repositories** tab, select the repository and click **Open**.

2. Click **Save** to save the catalog file.

The **Save Repository** window is displayed.


3. Under **Save repository to:** click **Browse** to navigate to the location where you want to save the catalog file.

The **Save As** window is displayed.

4. Click **Save** to save the file to the new location or click **Cancel** to exit without making any changes.

5. Under **What to Save:** select one of the following:

- **Full repository (Catalog file and all the update packages)** — Saves the entire repository including the catalog file and the packages defined in it.
 - **Catalog file only** — Allows you to save only the catalog file and also provides an option to change the base location of the catalog file.
6. If you select **Full repository (Catalog file and all the update packaged)**, then proceed to step 8.
 7. If you select **Catalog file only**, then the **Advanced...** section is enabled.
 - a) Under, **Advanced...** select **Change the base location in catalog XML** to change the base location in the catalog file.
The two options listed under the **Change the base location in catalog XML** become active.
 - b) Select one of the following:
 - * **ftp.dell.com** — Allows you to refer the files from the ftp location.
 - * **Empty field** — Allows you to refer the file from the local system or network location..
 8. Click **Generate report**, if you want to view the report of the saved catalog file.

 **NOTE:** The report is generated and saved in the same location that is specified in step 4.
 9. Click **Save** or click **Cancel** to exit without making any changes.
The **Please wait...** dialog box appears while processing the job before submission.
 10. Monitor the progress from **Jobs Queue**, after the **Export Queued** window is displayed.
 11. Click **OK** to return to the **Dell Repository Manager** screen.

Comparing And Updating Repositories


You can compare the repositories you created or imported with the **Source Repository**, as well as with other available repositories to view the differences and update the destination repository.

To compare and update repositories:

1. From the **My Repositories** tab, select the repository which you want to update, and click **Open**.
2. Click **Run a comparison**.
The **Update Repository** window is displayed. The instructions on updating the repository appear on the **Summary** tab.
3. From the **Source Repository** drop-down list, select a repository with which you want to compare the repository you selected in step 1.
4. Click **Compare**.
The comparison details appear in the categorized tabs in the **Update Repository** window.

Tab	Description
Summary	View the comparison summary of the selected repositories. The summary displays the total number of files in each category and the number of new version files, changed files, obsolete files, and other files in source. The Summary tab is displayed by default.
Newer Versions	Click to view the latest versions of the updates available in the source repository. Select the check box corresponding to the system from which you want to add files to the destination repository. The source and destination files appear on the right-hand side. Select the check box corresponding to the files you want to add and click Update .

Changed Files	Click to view any component files whose hash values are different in the destination and source repositories. Select the check box corresponding to the files you want to update in the destination repository and click Update .
Obsolete Files	Click to view the files that exist in the destination repository but, not in the source repository. Select the check box corresponding to the system from which you want to remove the files. The file names appear on the right-hand side. Select the check box corresponding to the files you want to remove and click Update .
Other Files in Source	Click to view new files in the source repository. Select the check box corresponding to the system from which you want to add files to the destination repository. The source files appear on the right-hand side. Select the check box corresponding to the files you want to add to the destination repository and click Update . You can filter the files using the System or Device filters.

5. Select the updates for the destination repository.
The **Show report after update** check box is enabled.
6. Select the **Show report after update** check box if you want to view the update report.
The destination repository is updated with the latest versions of the updates available in the source repository.
The update report for the selected repositories appears in the **Repository Update Report** window.
 **NOTE:** If you do not want to view the report, clear the **Show report after update** check box.
7. If you click **Save As...** select the location to save the report in the **Where would you like to save the report?** option.
8. Click **Close** to return to the **Update Repository** window.
9. Click **Close** to return to the Dell Repository Manager screen.

Editing A Repository


You can only edit the name and description of a selected repository, if the repository is editable.
To edit a repository:

1. On the **My Repositories** tab select the repository you want to edit, and click **Open** to view the repository.
2. Click **Repository** → **Properties**.
3. In the **Repository Properties** window, edit the **Name:** or **Description:** information.
4. Click **OK** to apply the changes or click **Cancel** to exit without making any changes.


Opening The Dell Online Repository


To open the Dell online catalog directly:


1. In the **My Repositories** tab, click **View Dell Online Catalog**.

 **NOTE:** You may have to provide the proxy credentials, if prompted.

2. If you are using the **View Dell Online Catalog** option for the first time, the **New Dell Online** window displays the following message: `New Dell Online Catalog is available for sync.Do you wish to update the database now?`
3. Click **Yes** to continue.
The **Please wait...** window is displayed while the catalog is being downloaded.




 **NOTE:** Click **No** to exit the window.

 **NOTE:** When a new catalog file is available from Dell, **New Dell Online** notification appears on the menu bar. To import the latest catalog file click the notification. Once the online repository is loaded, the components in the repository appear under the respective tabs.

 **NOTE:** Once the **New Dell Online Catalog** is installed on the Dell Repository Manager, it enables the **Sync Database with Dell Online** option.

Opening The Source Repository

To open the Source repository:

1. In the **My Repositories** tab, click **View Source**.
If you are viewing the **View Source** catalog file for the first time, the **Source Repository** window displays the following message: `To view the Source Catalog and files, the application database must first be populated with data from the Source. Would you like to update database now?`
2. Click **Yes** to update the database.
Please wait... dialog box appears while importing the catalog files.
 **NOTE:** To use the Source repository, a local catalog (*.cab or *.xml) must be set as source in the **Source Repository**. For more information see, [Configuring Source Repository](#).
 **NOTE:** When the local catalog file provided in the settings is changed (replaced with a different file), a **New Source** notification appears on the menu bar. Click the notification to update the source in the database with the updated local catalog.
 **NOTE:** Once the **Source Catalog** is installed on the Dell Repository Manager, it enables the **Sync Database with Source** option.

Viewing The Properties Of A Repository

To view the properties of a repository:

1. On the **My Repositories** tab, select the desired repository, and click **Open**.
2. Click **Properties**.
The **Repository Properties** window is displayed.
The following details are displayed:
 - **Name:** and **Description:** of the repository
 - **Date Created:**
 - **Date Imported:**
 - **Number of Components:**

- **Line of Business:**
 - **System Models:**
 - **Dell Update Package Format:**
3. Click **Cancel** to exit the **Repository Properties** window.

Working With Components

Dell Update Packages (DUPs) are also known as components. Also, we consider all the non-DUPs (such as .exe, .msi, .bin or any other file formats) files as components. They are used for updating the Basic Input Output System (BIOS), firmware, drivers on specific platforms and any other application.

The list of components you add appear in the **Components** tab. You can sort the list of components based on **Keyword Search, Update Type, Criticality, Brand, Supported Platforms, Component Version, Operating System, Supported Devices, Release Date, and PCI Device Info.**

You can view the number of components in the list and the number of components you select, at the top of the list. The numbers are displayed in the **Selected/Total:** format:

Adding Components


You can add components from repositories to the repository you select. Before you can add components, you must download them and save them to a specific location.

To add components:


- [Importing Dell Update Packages \(DUPs\)](#)
- [Importing Non- Dell Update Package \(Non DUPs\)](#)

Importing Dell Update Packages (DUPs)

1. Select the **Components** that you want to add, click **Download File**.
The **Browse For Folder** window displayed.
2. In the **Browse For Folder** window navigate to the location where you want to save these components before adding them to another repository.
A **Component download Queued** window is displayed.

 **NOTE:** The job is submitted to the **Jobs Queue**. You can check the **Jobs Queue** to follow the progress.


3. Click **OK** to close the **Component download Queued** window.
4. Select the repository to which you want to add the component and click **Open**.
5. On the **Components** tab, click **Import**.
The **Select Files to Add** window is displayed.

 **NOTE:** You can browse and search for the component from all the repositories available on the system.

6. In the **Select Files to Add** window, navigate to the file location where you want to import the DUP from and click **Open**. You can select more than one component at a time if they are in the same location. There may be a **Security Warning** appears **do you want to accept this file?** if the certificate has issued. You have the option to **Accept, Reject, or View Certificate**.

Once you **Accept** the certificate, **Please Wait ...** window appears. Dell Repository Manager adds the component to the repository and the following message is displayed:

DUP File(s) Imported successfully as well as the name of the DUP that was imported.

 **NOTE:** For Windows DUP, the signature is embedded into the same file. If it is a Linux DUP, ensure that the relevant DUP signature file **<DUP file name>.sign** is located in the same folder as the DUP file. Else, the import function fails.

7. Click **Close** to return to the repository.

Importing Non- Dell Update Package (Non DUPs)

To import non- DUP components:

1. On the **My Repositories** tab, select the repository to which you want to add the component and click **Open**.
The Non- DUPs files must first be downloaded and saved to a local or network drive location.
2. Click **Import**.
The **Select Files to Add** window is displayed.
3. In the **Select DUP File to Add** window, select the component(s) that you want to add, and click **Open**.
You can browse and search for any non-DUP file available on the system.
4. Click **OK** or click **Cancel** to exit without making any changes. There may be a **Security Warning** appears **do you want to accept this file?** if the certificate has issued. You have the option to **Accept**, **Reject**, or **View Certificate**.
Once you **Accept** the certificate, **Please wait...** dialog box appears while adding the non-DUP files.
5. The **Import non-DUP files** window displays the details of the non-DUP files.
The **File Name** and **Add Description** provides further details of the non-DUP file.
6. Click **OK**.
The **Adding Components to Repository** window displays a summary of the non-DUP files imported and the non-DUP files have been added to.
7. Click **Close**.

Viewing The Size Of Components

In the **Components** tab, you can view the size of all the components you select in the repository, at the top of the components list. The size is displayed in MB or GB.

You can also view the size of individual components in the **Size** column, in the components list.

Downloading Components

You can download one or multiple components to the local drives on the system.

To download components:

1. On the **My Repositories** tab, select the desired repository, click **Open**.
2. In the **Components** tab, select the component you want to download, and click **Download File**.
The **Browse For Folder** window displayed.
3. In the **Browse For Folder** window navigate to where you want to save these components before adding them to another bundle or repository, and Click **OK**.
A **Component download Queued** window is displayed.

 **NOTE:** The job has been submitted to the **Jobs Queue**. You can check the **Jobs Queue** to follow the progress.

Copying Components


To copy components:

1. On the **My Repositories** tab, select the desired repository, and click **Open**.
2. On the **Components** tab, select the component(s) to copy.
3. Click **Copy To**.
The **Copy Component(s)** window is displayed.
4. Click **Next**.
The **Select Destination** window is displayed.
5. Select one of the following, and click **Next**.
The options available are:
 - **Copy component(s) into an Existing Repository**
 - **Create a NEW Repository and copy component(s) into it**
6. If you select **Copy component(s) into an Existing Repository**, in the **Select Repository** window, select a repository from the list of repositories displayed.
 - a) Click **Next**.
The **Summary and Finish** window is displayed. This window displays information about the component(s) under **Selected Components:** and **Destination Components**.
 - b) Click **Finish**.
The **Copy Components** window is displayed.
 - c) Click **Close**.
7. If you select **Create a NEW Repository and copy component(s) into it**, in the **Name and Description** window, type a **Name:** and **Description:** for the new repository.
 - a) Click **Next**.
The **Summary and Finish** window is displayed. This window displays information about the component(s) under **Selected Components:** and **Destination Components**.
 - b) Click **Finish**.
The **Copy Components** window is displayed.
 - c) Click **Close**.

Viewing Component Properties

You can view properties of components on the **Components** tab.

To view component properties:

1. On the **My Repositories** tab, select the desired repository, and click **Open**.
2. On the **Components** tab, select the component to view its properties.
3. Click **Properties** on the **Components** tab.
The **Components Properties** window is displayed listing the information about the component selected.
 **NOTE:** You can use the hyperlink at the bottom of the **Components Properties** window to download the component.
4. Click **Close** to return to the repository.

Deleting Components

You can delete components from a repository. To delete components:

1. On the **My Repositories** tab, select the desired repository, and click **Open**.
2. On the **Components** screen, select the component(s) you want to delete, and click **Delete**. The **Delete Component(s)** window is displayed.
3. In the **Delete Component(s)** window, click:
 - **Delete from Repository** – Deletes the component from the corresponding Repository.
 - **Cancel** – Exits the **Delete Component(s)** window.
4. If you selected **Delete from Repository**, the **Delete** task removes the component(s) from the repository and the database. The **Please Wait...** window is displayed while the component(s) is being deleted.

Working With Filters


The Dell Repository Manager has an extensive search mechanism that allows you to query repositories, create filters, and save and load filters. Using the filtering capabilities of the Dell Repository Manager, you can view specific Dell Update Packages (DUPs) from any selected repository.

You can create filters based on the following criteria:

- **Keyword Search**
- **Update Type**
- **Criticality**
- **Brand**
- **Supported Platforms**
- **Component Version**
- **Operating System**
- **Supported Devices**
- **Release Date**
- **PCI Device Info** – Peripheral Components Interconnect (PCI)

Filter Properties

The **Filter Properties** table shows the property details of the filters that the user can create their search:

Property	Description
Keyword Search	Filters components based on the text you enter. For example, if you enter Latitude , Dell Repository Manager displays all the latest repositories and components applicable to the Latitude systems.  NOTE: You can enter only regular search syntax in this field.
Update Type	Filters components based on the type of components. The available options are: <ul style="list-style-type: none">• Drivers

- Firmwares
- BIOS
- Applications
- Utilities

For example, if you select **BIOS**, Dell Repository Manager displays all the components comprising only BIOS updates.

Criticality

Filters components based on the criticality of the update. The available options are:

- **Optional**
- **Recommended**
- **Urgent**

For example, if you select **Urgent**, Dell Repository Manager displays all the components that you need to immediately update your system with.

Brand

The available options are:

- **Precision**
- **OptiPlex**
- **Latitude**

Supported Platforms

Filters components based on the selected platform. The available options are:

- **All**
- **Selected**

For example, if you select **Latitude E4200**, Dell Repository Manager displays the components applicable to the Dell Latitude E4200 system.



NOTE: When you select a platform, Repository Manager displays all the applicable updates relevant to that platform. However, not all these updates may be available at www.dell.com/support.

Component Version

Filters components based on the version of the component. The available options are:

- **All:** Displays all the components in the selected repository irrespective of the component version.
- **Most Recent:** Displays the most recent version of the component in the selected repository.
- **Contains:** Displays all the components whose version contain the text you entered. For example, if you entered **A01**, **Dell Repository Manager** displays all the components whose version is **A01**.

Operating System

Filters components based on the file format. The options available options are:

- **Windows-DUP (32-bit)**
- **Windows-DUP (64-bit)**
- **Non-DUP**


For example, if you select any **Windows-DUP**, Dell Repository Manager displays the components applicable to the Windows operating system. If

	you select Non-DUP , Dell Repository Manager displays components that are operating system-independent.
Supported Devices	<p>Filters components based on supported hardware devices. The available options are:</p> <ul style="list-style-type: none"> • All • NIC • Video • Audio • Chipset <p>For example, if you select NIC, Dell Repository Manager displays all the components that contain updated Network Interface Cards (NICs).</p>
Release Date	<p>Filters components based on the release date of the components. The available options are:</p> <ul style="list-style-type: none"> • Any Date • Exact Date • Prior To • Most Recent <p>For example, if you enter 12/12/2012 and select Prior to, Dell Repository Manager displays all the components released earlier than December 12, 2010.</p>
PCI Device Info	<p>Filters components based on the PCI devices. The available options are:</p> <ul style="list-style-type: none"> • All • Contains

Saving Filters

To create or save a filter:

1. On the **My Repositories** tab, select a repository for which you want to search the components.
2. Click **Open**.
The components for that repository are displayed on the right.
3. Select and expand the filter option(s) listed under **Filter Components by:**. Refer [Filter Properties](#) to analyze the details of each filter before you use them for your customized filter.
4. Once you have finalized the filter properties for your customized filter, click **Save...** to save your search and use it in the future.
The **Save Filter** window is displayed.
5. Type a **Name:** and **Description:** for your filter.
6. Click **Save** or **Cancel** to exit without making changes.
The following message is displayed: `Search Filter Saved...`

 **NOTE:** You can access the saved search or filter from the drop-down box located above the **Keyword Search** field.
7. Click **OK**.

Managing Filters


The drop-down box on the left side of the Dell Repository Manager displays the filters that you created and saved.

To view a summary of the all existing filters, click **Manage**. The **Manage Filters** window displays the following options on the selected filter:

- **Properties** — Allows you to edit the name and description of a selected filter. In the **Properties** tab, you need to click **Save** to keep changes or **Cancel** to return to the **Manage Filters** window.
- **Delete** — Select the filter, and click **Delete** → **Yes**, to delete the filter, or click **No** to return to the **Manage Filters** window.
- **Close** — Closes the **Manage Filters** window.


Working With Jobs Queue

The **Jobs Queue** option is available once you launch the Dell Repository Manager. Jobs Queue is a feature which is added to the Dell Repository Manager to enhance usability. You can control and perform different tasks for various repositories under the same console using this feature. Using this feature the user can perform, monitor, and prioritize different jobs at the same time. The tasks can be performed using the [Stop](#), [Start](#), [Remove](#), and [Details](#) tabs.

 **NOTE:** Some of the jobs in the Jobs Queue require the end user to confirm them before it is completed. You can Accept or Reject the job before it goes to the Jobs Queue.

Starting Jobs In The Jobs Queue

Select the job from the **Jobs Queue**, and click **Start** to initiate any particular job. Refer to the **Status** and **Progress** tab next to the **Job Name** tab to check the completion. You need to stop the job that is running first if you want to change the order for any job. Also, as soon as you stop the currently running job, the next one in the queue will start to run. Make sure that there is no job in the queue while you are trying to start a previously stopped job.


 **NOTE:** You can only start jobs that have been stopped previously.

Stopping Jobs In The Jobs Queue

Select the check box next to the job from the **Jobs Queue** and click **Stop** to halt that particular job. You can stop a job at any time while it is running. Once you **Start** a job that has been stopped, the job restarts from the beginning.

Removing Jobs In The Jobs Queue

Select the job from the **Jobs Queue**, and click **Remove** to delete that particular job.


 **NOTE:** You must first **Stop** a job and then it can be **Removed** from the queue. This only applies if that particular job is running at the time. If the job is in the queue, it can be removed without stopping it first. You can select multiple jobs together and remove them from the **Jobs Queue**.

If you close the Dell Repository Manager while a job is still being processed in the **Jobs Queue**, the **Processing Jobs** window displays the following message:

```
You have one job being processed.  
Would you like to Stop processing and Exit now?
```

Job names of the jobs which are in processing state is displayed under the **Jobs Queue**.




- Click **Cancel** to close the window and allow the job to finish processing.
- Click **Stop and Exit** to exit the application without completing the jobs in the **Jobs Queue**.

 **NOTE:** You can select multiple jobs together and remove them from the Jobs Queue. The **Remove** option prompts you to reconfirm the removal of the job. `Are you sure you want to permanently remove the selected Job(s)?` window appears for confirmation. If, the job is already completed, removing the job will not remove the work that is completed, it will only remove the job listed in the jobs queue.

Jobs Queue Details

1. Select the job from the **Jobs Queue**, and click **Details** to view the **Job Execution Details**.
2. Click **Report** tab to view the Job Details.
The **Job Details** window displays the information on the **Job Name**, **Repository**, **Job Status**, **Job Result**, **Download Path**, and the information on the **Files failed** to download.
3. Click **Log** to view the timing details.
4. Click **Close**.


Updating A Local Repository


1. On the **My Repositories** tab, select a local repository, which is located on the system, and click **Open**.
2. Click **Run a comparison** on the top of the **Dell Repository Manager** screen.
The **Update Repository** window is displayed.
3. On the **Update Repository** screen, the **Destination Repository** box displays the name of the repository open at the time **Run a comparison** was selected. The **Source Repository** box defaults to **Source**. However, any existing repository can be selected from the drop down menu in this box. Click **Compare**.
The **Comparing Repositories** window is displayed with the progress bar while **Setting up comparison result....** The **Comparison Summary:** window is displayed.
 **NOTE:** **Newer Versions**, **Changed Files**, **Obsolete Files** and **Other Files in Source** screens provide further details on DUPs that can be installed to update the repository. You can see a list of the DUPs once you select any system from the **System Filter** or **Device Filter**.
4. You can select **All** or any specific DUP to update that local repository from the **Newer Versions**, **Changed Files**, **Obsolete Files** and **Other Files in Source** screens.
 **NOTE:** By default, the **Show report after update.** check box is marked at the bottom of the **Update Repository** window. You can uncheck this box if you donot want to see the report after every update.
5. Click **Update**.
The **Comparing Repositories** window appears with the progress bar while **Updating Base repository components....** The **Update Report** window is displayed.
 **NOTE:** A check box appears next to **Name** of the particular DUPs once you add them to the repository.
6. Click **Close** to exit from the **Repository Update Report**. Click **Save As...** to store the **Repository Update Report** in the system.
7. Click **Close** to close the **Update Repository** window.

Searching Dell Support Site

This feature allows the users to search for the latest updates from the Dell Support site for more than one platform. The updates can be downloaded using DRM, which save time as compared to searching the support site for individual updates related to different platforms.

1. On the **Dell Repository Manager** screen, click **Source** → **Search Dell Support Site** .
The **Search Dell Support Site** screen is displayed.
2. On the **Search Dell Support Site** screen, under **Search Method**, select the **Brand** option and select the type of device.
3. Under **Models**: select the desired model and click **Add >**.
Repeat step 3 to add more models to the selected items list. The model(s) selected are displayed on the right.

 **NOTE:** The **Service Tag** option allows you to search a device based on the Service Tag provided.


 **NOTE:** To remove a model from the selected items, select the model from the **Selected:** box and click **Remove**. Repeat the step, if you want to remove more models from the selected items.

4. Under **Search Options (File Format)**:, select one of the following options:
 - **Dell Update Packages** – This is the default option. You can import all the DUPs to the local repository when you use the default option.
 - **All file formats** – You can download all the non DUP files to the system by choosing this option, but you cannot import other non DUP files to the local repository.
5. Click **Search**.

The **Searching for Latest updates** window is displayed. This may take several minutes to generate the list of all the updates, depending on the number of updates.

Or click **Clear** to reset the search options and start from the beginning.

In the **Search Results** window you can view the details for individual updates. The **Dell Update Package** column displays whether the update is a DUP or non-DUP file. You can download a file or export a DUP file to the local system as well as a component for an existing or new repository. You can also download the non-DUP files to the system, however, you cannot export the non-DUP files.

 **NOTE:** If there are no updates found, a window is displayed with the message `There are currently no updates available for the selected platform(s)` . Click **OK** to exit.

Exporting Updates From Support Site

1. On the **Dell Repository Manager** screen, click **Source** → **Search the Dell Support Site** .
2. On the **Search** tab, select the **Brand** option and select the type of device.
3. Under **Models**: select the desired model and click **Add >**.
4. Under **Search Options (File Format)**, select one of the following options:
 - **Dell Update Packages**
 - **All file formats**
5. Click **Search**.
The **Searching for Latest updates** window is displayed.

6. Once the results are displayed, select one or more updates (these updates can be filtered).
7. Click **Export**.
The **Export to repository** window is displayed.
8. You can choose the following options from the **Repository Export options**:
 - **Select one or more repositories to Export to:** — You can select the desired repositories from this list.
 - **Exports update to a new repository** — You can exports update to a new repository. The **Export to New repository** window is displayed. You need to provide details for the **Name:** and **Description:** fields.
9. The **Support Files download Queued** window is displayed.
A **Support file export** job has been submitted to the Jobs Queue.
10. Click **OK** to close the window.

Filter Options For Search Results

You can use the following filters in the Dell Repository Manager:

Keyword Search

- Allows you to filter the search based on the keywords that you are providing.

For example, if you select **BIOS**, the **Keyword Search** displays all the **BIOS** related components.

OS Type (DUP Only)

- Allows you to filter the search based on the operating system selected. The options available are:
 - Windows 32-bit
 - Windows 64-bit
 - Linux (32-bit & 64-bit)

Criticality


- Filters the component(s) based on the criticality of the update. The available options are **Recommended**, **Urgent**, and **Optional**.

For example, if you select **Urgent**, the Dell Repository Manager displays all the components that require an immediate update.

Update Type

- Filters the component(s) based on the type of update required for the component. The available options are **BIOS**, **Firmware**, **Driver**, **Application**, and **Utilities**.

For example, if you select **BIOS**, the Dell Repository Manager displays all the components that require a **BIOS** update.

 **NOTE:** This filter displays the components only if they match the search criteria.

Availability

- Filters based on the availability of the update file. You can select from the following options:
 - **All available files** — Lists all the possible files from the catalog file.

- **New files not in Dell FTP Catalog** – Lists the files that are posted later than the FTP catalog date.
- **All files not in Dell FTP catalog** – Lists the files that are already part of the Dell FTP catalog.

File Format

- Filters based on the required file format for the update. You can select from the following options:
 - **Dell Update Packages (DUP)** – This is the default option. You can import all the DUPs to the local repository when you use the default option and chose download.
 - **Non-DUPS** – You can download all the non DUP files to the system by choosing this option, but you cannot import non DUP files to the local repository.


Dates


- Filters updates based on the selected time period. You can select from the following options:
 - **Any Date** – Display updates for any dates.
 - **Date Range** – You can assign a **Start:** and **End:** date to filter the updates periodically using this filter.

Scheduling Automatic Search

The following are the benefits of using the **Automatic Search** feature to schedule an automatic download and/or build an update repository from the support site:


- Downloading updates from Dell Support site for one or more Dell products based on the brands and/or service tags can be scheduled. This schedule can be used to check and download updates periodically, during the off pick hours.
- Updates can be packaged in a Light Weight Deployment Pack (LWDP) available to be used directly to update the systems. The update process can be automated with the help of the batch (.bat for Windows) or shell (.sh for Linux) files created as part of the LWDP.


 **NOTE:** The Windows Task Scheduler must be started to enable the **Automatic Search** feature. You can enable The Windows Task Scheduler service in the Windows Services console. To use the **Automatic Search** feature you require an internet connection.

 **NOTE:** Updates for Dell legacy systems are available with this search feature.


You can automate and schedule the search option for updating files from www.dell.com/support.

1. On the **Dell Repository Manager** screen, click **Source** → **Schedule Automatic Search**. The **Automatic Search** window is displayed.
2. Under **Search Method** , select the **Brand** option and select the type of device.
3. Under **Models:** select the desired model and click **Add >**. Repeat step 3 to add more models to the selected items list. The model(s) selected are displayed on the right.

 **NOTE:** The **Service Tag** option allows you to search a device based on the Service Tag provided.

 **NOTE:** To remove a model from the selected items, select the model from the **Selected:** box and click **Remove**. Repeat the step, if you want to remove more models from the selected items.

4. Under **Include the following types of update files in the search results**, select the type(s) of update files from the following list:

- **Update Type**
 - **Criticality**
 - **Operating System**
 - **Availability**
5. Click the **Actions** tab, and select one of the following options:
 - **Import updates to an existing repository** – This option allows you to import update files to repositories that exist in the Dell Repository Manager.
 - **Import updates to a new repository** – This option is selected by default. You can type a prefix for the new repository. By default the prefix is **Repo**.
 - **Save updates to a local repository** – This option is also selected by default. If you want to save the update file locally, then click **Browse** to navigate to that location where you want to save the update file.
 - **Export updates as a Lightweight Deployment Package (LWDP)** – Select this option and click **Browse** to navigate to the location where you want to save the update file as an LWDP. You can save all the updates to a folder or do a force update.
 6. Click the **Schedule** tab.
 7. Select **Enable automatic searching for update files from Dell Support Site (www.dell.com/support)**.
 8. Select the **Start date, Settings, and Security Options**.
 - **Start:** – You can set the date and time for the automatic search.
 - **Settings** – You can set the frequency of the schedule.
 - **Security Options** – You can set the type of security.
-  **NOTE:** The **Save** button becomes active after all of the options have been selected.
9. Click **Save** to complete the process.
A **Task Creation** window is displayed. Click **Yes**.
An **Automatic Search** window is displayed confirming the task has been created successfully. Click **OK**.

Log Files

DRM writes a record of its activities in the log files for further references. For any critical issues you can use the data from the log file for further troubleshooting and/or debugging. DRM log files are automatically created and maintained. By default, the log files are available at %localappdata%\RepositoryManager\Log.


Copying Log Files

You can copy the log files that DRM has generated due to its activities, to a convenient location. To copy the log files:


1. From the **Help** tab, click **Copy Log Files**.
The **Browse For Folder** window is displayed.
2. You can **Select a location to save** the log files in a new location. You have the option to **Make New Folder** to copy the log files.
3. Navigate to the desired folder and click **OK**.
4. `Log files copied successfully!` message is displayed once the log files are moved to the new location.

5. Click **OK** to exit the **Log File Collection** window.

Emailing Log Files

 **NOTE:** An email client is required in the system to send the Log Files via emails.

1. From the **Help** tab, click **Email Log Files**.
2. The email client opens a new email.
3. The Log Files are attached to the email automatically.
The subject line of the email shows: **Dell Repository Manager Log Files**.
4. Click **Send** to redirect the Log Files to the desired mail id.

 **NOTE:** The transmitted attachment is a zip file. Due to security reasons, .zip extension is removed during transmission. After saving the attachment, rename the file with .zip extension to retrieve the data.